

GS Pinsetter Service Program

Brunswick is now offering a factory certified GS Service Program for your GS pinsetters. This is to assist you in getting the highest reliability from your machines.

A Brunswick trained professional will provide a detailed inspection, lubrication and adjustment of each pinsetter.

After completing our thorough process, you will be presented with our Pro Reporting system of forms providing you the detailed status of your pinsetters.

The program includes:

51 Point Inspection – This is the same rigorous inspection that is performed at Brunswick retail centers.

- All pinsetters will receive a static and diagnostic inspection to determine proper operation.
- Identify any wear items that may need replacement.
- Create an action item list for needed parts replacement.

GS Lubrication and Adjustment Checklist – Similar to having you car serviced at one of the manufacturer’s service centers.

- Lubrication - all lubrication points will be cleaned and lubricated per the Maintenance section of the GS Service Manual.
- Adjustments – all pinsetters will be visually checked for proper adjustments. Corrective actions will be made in accordance per the Adjustment section of the GS Service Manual.

Pro Reporting – Includes Preventative Maintenance Worksheets, Pending Items and Parts Usage forms to let you know exactly what work has been performed and what parts are needed to help you maintain continued improved performance.

A Brunswick Certified mechanic will perform all of this for \$2995 up to 8 lanes of GS pinsetters. You only pay \$299 for each additional lane pairs.

Note: Replacement parts and repair labor are not included in the base GS Service Program. Additional travel costs may apply.

Brunswick Preventive Maintenance Work Sheet									
[C] Represents Inspected and Complete [A] Represents Additional Action Required									
ABC Lanes									
Item Description		Lane 1	Lane 2	Lane 3	Lane 4	Lane 5	Lane 6	Lane 7	Lane 8
ELEVATOR ASSEMBLY									
1	Frames & Welded Assemblies	C	C	C	C	C	C	C	C
2	Drive Train & Shovels	C	A	C	C	C	C	C	C
3	Pinsetter Guards	C	C	C	C	C	C	C	C
4	Rubber Cord & Ejecting Flaps	C	C	C	C	C	C	C	C
5	Pin Turn Wires	C	C	C	C	C	C	C	C
6	Pin Chute Assembly For Single & Dual Feed	C	C	C	C	C	A	C	C
7	Elevator Assembly	C	A	C	C	C	C	C	C
8	Shark Switch & Pin Turn Assemblies	C	C	C	C	C	C	C	C
9	Pin Count Switch (Smart Shark)	C	A	C	C	C	C	C	C
10	Smart Shark Solenoid & Linkage	C	C	C	C	C	C	C	C
TRANSPORT BAND ASSEMBLY									
11	Main Frame, Feet & Side Frames	C	C	C	C	C	C	C	C
12	Transport Band Board, Carpet & Rollers	C	C	C	C	C	C	C	C
13	Transport Band Drive Belts & Pulleys	C	C	C	C	C	C	C	C
14	Pin Feed Deflectors	C	C	C	C	C	C	C	C
BALL CUSHION AND PIT CURTAIN									
15	Cushion Board, Frame, Facing & Bearings	A	A	C	C	C	C	C	C
16	Shock Absorbers & Pulleys	A	C	C	C	C	C	C	C
17	Smart Shark Feed	C	C	C	C	C	C	C	C

Brunswick				
Center: ABC Lanes	Customer to Order: <input type="text"/>	Brunswick to Order: <input type="text"/>		
PARTS ORDERING				
DATE	PART NUMBER	PART NAME	QTY	INITIAL
11/23/2010	11-256354-000	Bolt for T band	1	
11/23/2010	11-055351-000	Seal	1	
11/23/2010	47-013532-009	Elevator Shovel Complete	2	
11/23/2010	47-014918-003	Micro Switch	1	

Brunswick Summary of Outstanding Items				
ABC Lanes		<input type="button" value="FILTER"/> <input type="button" value="SHOW ALL"/>		
Item Description	Lane #	Notes	Parts Required	
POWER BALL LIFTS				
Ball Lift Tires	Lane 1			
Motor & Drive Belts	Lane 1			
Ball Lift Tracks	Lane 1			
ELEVATOR ASSEMBLY				
Frames & Welded Assemblies	Lane 2			
2 Drive Train & Shovels	Lane 2	One Shovel Broken, Missing Shovel	Y	
Pinsetter Guards	Lane 2			
Rubber Cord & Ejecting Flaps	Lane 2			
Pin Turn Wires	Lane 2			
Pin Chute Assembly For Single & Dual Feed	Lane 2			
7 Elevator Assembly	Lane 2	Left Side Elevator Plastic Gear Worn - Monitor	N	
Shark Switch & Pin Turn Assemblies	Lane 2			
9 Pin Count Switch (Smart Shark)	Lane 2	Not Counting Pins - Micro Switch Defective	Y	
Smart Shark Solenoid & Linkage	Lane 2			
TRANSPORT BAND ASSEMBLY				
Main Frame, Feet & Side Frames	Lane 2			
Transport Band Board, Carpet & Rollers	Lane 2			
Transport Band Drive Belts & Pulleys	Lane 2			

Frequently Asked Questions (FAQ) About the GS Service Contract

- 1. What if I have more than 8 Lanes? Does the base price of \$2995 cover more pinsetters?**

A: The base price covers up to 8 GS pinsetters. Each additional GS pinsetter can be added for the low price of \$299.

- 2. Does the base price for the GS Service Program include replacing parts identified during the GS pinsetter inspection process?**

A: Brunswick provides a detailed list of parts needed for your pinsetters during the inspection, lubrication and adjustment process. Brunswick offers additional services including ordering and replacing pinsetter parts while onsite.

- 3. While Brunswick is onsite working on my GS pinsetters, can the Brunswick Certified Mechanic look at other equipment in my bowling center?**

A: Yes. Brunswick will focus on completing your GS Service Program as scheduled. If you have other bowling equipment needing attention, feel free to discuss this with our Brunswick certified mechanic.

- 4. My center is busy during the daytime. Can Brunswick schedule my GS Service Program around my normal business hours?**

A: Yes. Brunswick is flexible to meet your scheduling needs. Typically, we work on a few machines at a time. Your Brunswick Service Manager will work with you to create the schedule which best fits your business schedule.

- 5. Can your Brunswick Certified Mechanic train my personnel on GS pinsetters while onsite?**

A: Yes. Brunswick offers many types of training classes. We offer training in our main headquarters in Muskegon, MI, onsite in your bowling center and even some products we offer training over the web. Your Brunswick Service Manager will be happy to help customize the training that works best for you.

- 6. Does Brunswick offer pricing discounts if I want the GS Service Program performed semiannually or quarterly?**

A: Yes. Your Brunswick Service Manager will be happy to help create a GS Service Program to meet your needs.