Price List

Brunswick Electronic Repair

U.S. Prices*

*For International Pricing, please contact your local Brunswick Distributor.

Revised March 2024

Brunswick Electronic Repair U.S. Price List

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Notice: If available, updates to this manual can be found on-line at www.brunswickbowling.com.

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Brunswick Bowling Products 525 West Laketon Avenue P.O. Box 329 Muskegon, MI 49441-2601 U.S.A.

231.725.4966



Since 1968

We Appreciate Your Business

From the Brunswick Electronic Repair Center Team

Committed to Service

We sincerely thank you for trusting Brunswick to repair your electronic bowling equipment. Our advantage of having direct access to the designers and manufacturers of our scoring systems is clearly to your benefit. We have access to supplies of obsolete components and assemblies enabling us to repair your items for many years after they were last manufactured. The goal is to quickly respond to your needs with the least cost solution—and Brunswick does just that.

Our Work is Guaranteed

Our goal is to ship you a high-quality, ready to use assembly. We back it up with a 90-day warranty on our rebuilt assembly materials, workmanship, along with technical support if you have issues with your assembly when it arrives. We trust you won't need it.

Contacting ERC

Here, when you need us!

In North America – Brunswick Electronic Repair

Brunswick Bowling Products

Electronic Repair: 8:00 a.m.-4:30 p.m.

Eastern

525 West Laketon Avenue

Muskegon, MI 49441

Toll free - 1(800) 937-2695

Direct dial - 1(231) 725-3370

Fax: (231) 725-4778

E-mail: ERC@brunswickbowling.com

Website:

https://brunswickbowling.com/bowling-

centers/service-and-support/electronic-repair

In Canada - French/English spoken

Striker Bowling Solutions #9 – 505 Iroquois Shore Road Oakville, ON Canada L6H 2R3

Toll free - (800) 232-2369 ext. 5

Fax: (866) 789-2695

Brunswick Technical Support:

Toll free - 1-800-937-2695 Direct dial - 1-231-725-4966

Always Troubleshoot FIRST

Making sure it's actually defective

It's important to determine if your assembly is truly defective. Why? Because we must charge you the exchange price - even if it is in working condition. The standard procedure for troubleshooting an electronic assembly is to place the suspect unit in a known good system. This verifies you have identified the proper assembly as having failed because the symptom will move with the suspect assembly.



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Here are two methods that might help:

- 1. Read the Brunswick Service Manual for your system. It normally contains the theory of operation and troubleshooting information you will need.
- 2. If an issue occurs with this part within the warranty period contact Brunswick Technical Support for assistance in determining if the warranty part is the cause of the issue.

Need an Assembly Repaired? We have 4 options!

Need a replacement right away? Use our **Pre-Ship** Option!

Pre-Ship can be requested for most items in our inventory. Our goal is to ship it to you within one and a half business days, if we have it in stock – we'll tell you. Just call, fax, or e-mail us to get the process started.

With Pre-Ship, there is a non-refundable charge of US \$60.00 for administration and handling fees. This is not covered under manufacturer's warranty. You must return your defective assemblies within 15 days or you will be charged the "full price" of the item.

When you have returned the items that have failed within the Brunswick Electronic Repair 90-day warranty, we will credit you the pre-shipment charges after the defective item(s) are returned.

Need to send in a spare for repair? Use our **Exchange** Option!

Exchange is the most commonly used method used by our customers. You simply send the unit to our offices, and we take an already refurbished unit from our stock and ship it right to you.

Have an older assembly that can't be Pre-Shipped? Use our Repair & Return Option!

Brunswick is committed to providing quality repairs on system components for as long as part availability allows us. For products on our list that are marked as <u>No Preship</u>, you will need to send the unit to our offices for repair. A technician will repair your unit back to factory specifications and send the unit back to you.

Are you a **Sync One** customer?

As a Sync One customer, many of your electronics are covered under warranty as part of your subscription agreement. The Brunswick Warranty team is here to assist you in processing your claim and providing you with the parts you need to keep your center running. The quickest way to file a warranty claim is to use our online form located here:

https://brunswickbowling.com/bowling-centers/service-and-support/warranty/file-a-claim

Please make sure to fill out the form with as much detail as possible to ensure there are no delays in processing your request. Sync One customers should select <u>Capital</u> for the claim type, make sure you have your contract number and installation date available. Once you have submitted the form your claim will be automatically entered into our warranty system.

A Warranty Administrator will process your claim, once complete you will receive an email that will include a Warranty Claim Summary. The summary will provide the claim number assigned to your request, a list all



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products requested, show the claim status, along with any special circumstances such as back orders, and include instructions for returning the defective product if required.

Questions? Once your warranty claim is submitted online, please feel free to reach out to the warranty department via email at bbwarranty@brunswickbowling.com.

Toll Free: 800-937-2695

Email: bbwarranty@brunswickbowling.com

Assembly not on the list?

Please contact our offices directly. We will work with you to determine if the unit can be repaired.

Packaging your assembly for shipment to Electronic Repair:

- 1. Complete the Electronic Assembly Repair Traveler (located at the end of this document). This document must be included with the shipment to ensure timely repair.
- 2. If you'd like your assembly returned with priority shipping, you may note this on the Traveler. The added freight cost of the shipment will be an additional charge to your order that is <u>not covered under Brunswick</u> warranty.
- 3. Carefully package your assembly so it cannot be damaged in shipment. Take special care with fragile, computer hard drive assemblies. All assemblies must be covered by a static-protective bag or material prior to placing in a shipping box. If your assembly arrives damaged from shipping, we will return it to you unrepaired.
- 4. Label the package with one of the shipping locations shown one page 1. Print your return address on the outside of the box.
- 5. If you are returning a **Pre-Ship** assembly, indicate this on the Repair Traveler form. Include a copy of your invoice
- 6. Take the package to your preferred carrier, insuring your shipment for the replacement value of the item(s) and request delivery tracking information. If the item is damaged or lost during shipping, you must make a claim to the carrier. Brunswick does not arrange for pickup on Electronic Repair items.

Electronic Repair Center Policies

Restrictions on Repair

- <u>Physical Damage/Missing Parts</u> All assemblies submitted to ERC for repair must arrive in repairable
 condition. Units with severely damaged components, missing parts (connectors, fuses, etc.), or damage from
 improper packaging are generally not considered repairable. At their discretion ERC will either inform you of
 additional fees due to the damage incurred or inform you that the unit cannot be repaired and must be
 replaced. Broken screens are one example of a situation where additional fees may be incurred.
- <u>90-day Repair Warranty</u> Brunswick Electronic Repair offers a 90-day warranty on all rebuilt assemblies, regardless of manufacturer's warranty. If an issue occurs with this part within the warranty period contact Brunswick Technical Support for assistance in determining if the warranty part is the cause of the issue. The 90-day repair/exchange warranty begins as soon as we send it back to you, not when you put it into service.



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- From Brunswick's Technical Support Team: Units received from ERC should be put into service <u>immediately</u>. The repair assembly should be exchanged with one currently in use in the system. This allows you to have a known-good working spare and allow for the repaired unit to operate through the 90-day warranty period. —
- <u>Warranty Restrictions</u> The warranty on your Brunswick components was provided as part of your Brunswick Sales Contract. If you need a copy of the Warranty Schedule for your installation, please contact your Brunswick Sales Representative.

The Brunswick Warranty policy does not cover the following conditions:

- Damage from product abuse, acts of god, and other conditions as described in your warranty policy.
- Repairs, replacements, or modifications made by anyone other than Seller or a Seller-certified installer.
- Abuse, misuse, accident, alteration, tampering, neglect, or lack of reasonable care, water, moisture, atmospheric conditions, storms, lightning, power surges, or from other causes over which Seller has no control.
- Buyer's failure to maintain products in accordance with applicable product manuals and service bulletins. Please refer to <u>www.brunswickbowling.com</u> for current publications.
- LCD/LED Overhead Monitors Broken screens are not repairable by ERC for repair or under the Brunswick Warranty.

Assemblies that fail under the warranty period but are ineligible for warranty coverage will either be repaired for the current repair costs, or as noted above for extreme cases will require purchase of a new assembly.



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Electronic Repair Center Invoice

Reading Your Invoice

There are several types of charges that could appear on your Brunswick Invoice.

- <u>Exchange Price</u> This is the amount charged to exchange the defective board with a rebuilt assembly of the same model. The part numbers have an -8xx extension.
- <u>Full Price</u> If you had an item pre-shipped, and you fail to return the defective assembly within 15 days of receiving that item, you will be charged the full price of the item. These part numbers have a -7xx extension.
- <u>Pre-shipment Fee</u> This is the non-refundable fee.
- Freight The cost of shipping the assembly to your bowling center.

Payment Options

Brunswick offers 4 payment options for your convenience. If you are unsure regarding your center's current payment setup with ERC please give us a call to confirm.

- Open Account The easiest method of payment is through an open account with Brunswick.
 Note: If your account is overdue, you will be notified to contact your credit manager to address the situation before the repaired assembly can be shipped.
- <u>Check</u> Include a Cashier's Check for the invoice when sending your assembly to us. It is recommended to contact ERC prior to shipping the assembly to make sure the check is sent for the correct amount to prevent delays in shipping. ERC can also process an e-check over the phone.
- <u>Credit Card</u> An ERC representative will contact you at time of shipment to obtain payment information and authorization.
- <u>Purchase Order</u> Many companies are required to provide Brunswick a purchase order number. Put this number on your Repair Traveler form.

Electronic Repair Center Traveler Form

A key element to the Brunswick Electronic Repair Business is the sharing of resources. When one customer sends us an electronic circuit board to repair, they usually receive someone else's repaired unit as an exchange. This process allows quick turnaround as we carry an inventory of repaired units.

Since we share the pool of exchange units, it is in everyone's best interest to indicate as much information about the failure as possible. We request that you complete the Electronic Assembly Repair Traveler form (back cover) in as much detail as possible. Failure information helps the technician properly test the unit to the extent of the failure reported. Better failure data means our repair technicians have a better chance of detecting and repairing the issues in an expedient manner.



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Obsolete Assemblies - 01/01/2021

In the past year many additional repair components have become obsolete. Every year, the speed of obsolescence in electronics is more rapid. The older a component is, the more difficult it is to procure replacement parts. Our ability to repair electronic assemblies is directly related to the age of the product's design. As a result, the types of older items we are still able to repair and the cost to repair them changes continuously.

Brunswick does everything possible to stretch the life of your electronic product investment by maintaining qualified and well-inventoried repair services. The best way to do this is to purchase obsolete products and assemblies when they are discontinued. This is a sizeable investment that has a time and financial limit. Please look closely at the list of items Brunswick repairs to see if you can still exchange them with us. If you have the need to repair a repairable electronic assembly that is not listed in the price pages, please contact us. If we can help you, we will simply charge you time and materials to repair it.

The list below serves as official notice of the "discontinuation of service" for these products. We no longer offer repairs or exchanges on the items in this list. You can contact your Brunswick Capital Equipment Sales Representative for exciting information on our newest Brunswick Scoring and Management System, Sync

57-215310-810	13" Ceronix PCB (1492)
57-861631-800	13" Ceronix PCB (1493-4152)
57-300895-800	13" Ceronix PCB (1493-4203/4233)
57-215806-800	Ceronix Remote Adjustment PCB
57-300041-800	FW Video Receiver PCB
57-300123-810	FW TV-Only PCB
57-300120-800	FW & Vector 27" Ceronix PCB
57-860787-800	FW & Vector 27" CRT Only (w/Yoke)
57-300539-800	FW 27" Overhead w/o Shell (Ceronix)
57-300540-800	FW 27" TV Only w/o Shell (Ceronix)
57-860922-800	FW 27" Overhead Monitor-Complete
57-500291-800	Vector Overhead Display Interface PCB
57-500316-810	Vector TV-Only Monitor PCB
57-301027-810	FW & Vector 36" Ceronix PCB
57-500032-800	Vector 27" Overhead (Ceronix)
57-500322-810	Vector 27" TV Only (Ceronix)
61-860160-800	Computer Lane Monitor

If an item is not listed in the price pages, we do not offer standard repair and/or exchange services. However, if you call us by telephone at 1-800–YES-BOWL we can tell you if we are able to repair your assembly on a time and materials basis. Brunswick and the Brunswick Electronic Repair Center reserve the right to modify prices without notice. We reserve the right to discontinue support of any assembly without written or verbal notice.

Discontinued - 04/01/2021

Vector, Vector Plus, and Frameworx Center Management Systems Assy. - Front Desk and Back Office

57-861591-800	3Com 905B-Tpo Ethernet Lan Card
57-861657-800	Siig 2-Db9 Serial Port PCB
57-300667-800	VPS Ball Detect
57-300710-800	VPS Camera Only
57-300704-800	VPS Assembly - Video Pin Sensor (Software Version)



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Discontinued 07/01/2022

57-861662-800	Elo 17" LCD Flatscreen Monitor
57-863195-800	Elo 19" LCD Flatscreen Monitor

Discontinuation of Computer Lane Monitor Repair and Support

Brunswick has provided a solution to the industry for verifying lane pattern integrity since the 1980's when the black box was first introduced. However, due to increasingly difficult supply chains and the increasing costs of supporting aging technology - Brunswick has officially ended support for the Computer Lane Monitor program and products.

In November of 2019, it was announced that Brunswick will be discontinuing the Computer Lane Monitor program and products. All remaining inventory will continue to sell until inventory expires, but it will not be restocked. Electronic Repair and Support was extended through the end of the year 2020 and is no longer available.

There is still a large amount of inventory left, but it is first come, first serve. If you are a user of the CLM in your daily needs, it is recommended that you stock up on your items to support your long-term needs.

Current inventory levels as of 9/1/2022:

Part #	Description	Available
		Stock
11900070000	UV Pick-Up Tape	2419
61100057000	White Label Tape	435
61860162000	Calibration Kit	194
61860155000	Lane Recorder	85
61100261000	Rubber Roller	54
61860225620	Computer Lane Reader 220V	18
61860273400	Software - CD V1-01	8
61860225600	Computer Lane Reader 110V	1
61100055004	Rubber Wheel Assembly	5
61100060000ER	UV Bulb	37
61100055003	Tape Hub	0
61100055016	Foot Pad Small	0
61860273401	Software - CD V2.00	0
61100060000	UV Bulb	0
61100055018	Foot Pad Large	0

If you wish to purchase parts for the Computer Lane Monitor, please contact Brunswick Customer service at (800)937-2695, Option 2, 2.

Electronic Repair Part Number	Description	Exchange Price	Full Price
SYNC Scorer Assembl	lies		
57-864096-800	Display Controller, IPC DUAL HDMI	\$850	\$1,475
57-863985-800	Display Controller, Industrial PC	\$850	\$1,475
57-863838-800	SYNC i5 Display Controller (Blue)	\$850	\$1,475
57-863732-800	SYNC Display Controller (Black)	\$850	\$1,475
57-501128-800	HD Display Controller (Blue/Black) Power Supply	\$75	\$200
57-863811-800 57-863981-800	S5 SYNC Tablet S6 SYNC Tablet	\$599 \$619	\$650 \$800
57-501345-800	SYNC Lower Power Supply	\$125	\$210
17-400665-800	(2) SYNC Tablet Screen Protectors	NA NA	\$38
17-400665-801	(1) MAX (ERC) Tablet Screen Protector	NA	\$20
57-501303-800	SYNC Touchpad	\$235	\$400
57-501366-800 57-501265-800	SYNC Touchpad PCB SYNC Pinfall Camera	\$159 \$300	\$200 \$650
57-500201-800	SYNC Camera Only	\$150	\$250
57-501348-800	Peripheral Controller	\$585	\$1,000
57-501292-800	S5 Interface PCB SYNC Dual Pedestal	\$75	\$150
57-501295-800	S5 Interface PCB SYNC Single Pedestal	\$45	\$90
Spark Node			
57-863873-800	Spark Node Single BenQ	\$2,095	\$3,100
57-863873-801	Spark Node Single OPTOMA	\$2,095	\$3,100
			. ,
Vector Scorer Assemb	olies		
57-500156-810	Vector Distribution PCB 5.0 (Software Version)	\$159	\$250
57-500729-810	Vector Distribution PCB 6.0 (Software Version)	\$159	\$250
57-500204-800	Vector Camera Assembly - v1	\$250	\$450
57-500587-800	Vector Camera Assembly - v2	\$275	\$450
57-500842-800	Vector Camera Assembly - v3	\$275	\$450
57-501088-800	Vector Camera Assembly - v4	\$275	\$450
57-500203-800	Vector Camera Only	\$125	\$200
57-501059-800	Vector Ball Detect v2 - (1) Only (w/o plate assembly)	\$52	\$150
57-501060-800	Vector Ball Detect v2 - (2) w/plate assembly	\$99	\$200
57-300883-800ER	Vector Keypad Mounting Plate (No Kypd)	NA	\$84
57-500367-810	Vector Keypad Interface PCB	\$159	\$200
57-500304-800	Vector Keypad & Mounting Plate (No PCB)	\$150	\$300
57-500371-810	Vector Keypad Assembly (Complete)	\$292	\$500
57-500861-800	Vector Keypad Interface PCB-ESD	\$159	\$200
57-500862-800	Vector Keypad Assembly-ESD (Complete)	\$292	\$500
57-500229-800	Vector 3com Ethernet PCB 10/100	\$50	\$150
57-501072-800	Vector Scoring Computer Power Supply ATX12V V2.X	NA	\$134
57-500248-800	Vector LCD Interface PCB	\$150	\$300
57-500283-800	Vector Video 3 PCB	\$423	\$1,000
57-500329-800	Vector Primary Patch Panel PCB w/sound	\$250	\$500
57-500703-800	Vector Primary RJ-45 Panel PCB (used w/ 57-500709-800)	\$285	\$450
57-500826-800	Vector Combined Secondary RJ-45 Panel	\$200	\$500
57-500709-800	Vector Primary Differential Video Processor (used w/ 57-500703-800)	\$159	\$400
57-500763-800	Vector Primary Sub-D Panel PCB (used w/ 57-500770-800)	\$200	\$400
57-500767-800	Vector Secondary Sub-D Panel PCB	\$200	\$400
57-500770-800	Vector Primary Single-Ended Video Processor (used w/ 57-500763-800)	\$100	\$300
57-500269-800	Vector Motherboard v1 - CS65EC or GCS65E	\$500	No Preship
57-500742-800	Vector Motherboard v2 - G4S601-B-G	\$500	No Preship
57-501075-800	Vector Motherboard v3 - BL630-D	\$500	\$900
57-863762-800	Vector Motherboard v4 - HD630	\$650	\$1,250
57-500295-810	Vector SSD w/bracket & SATA cable v1 MB CRT Overhead	\$165	\$400
57-500295-820	Vector SSD w/bracket & SATA cable v1 MB LCD Overhead	\$165	\$400
57-500748-800	Vector SSD w/bracket & SATA cable- v2 MB/CRT Overhead	\$165	\$400
57-500748-810	Vector SSD w/bracket & SATA cable- v2 MB/LCD Overhead	\$165	\$400
57-500751-800	Vector SSD w/ "L" bracket & SATA cable - v2 MB/CRT Overhead	\$165	\$400

Electronic Repair Part Number	Description	Exchange Price	Full Price
57-500751-810	Vector SSD w/ "L" bkt & SATA cable- v2 MB/CRT Overhead embedded XP	\$165	\$400
ector Scorer Assemb	olies - continued		
57-500845-800 57-500845-810	Vector SSD w/ "L" bkt & SATA cable - v2 MB/LCD Overhead Vector SSD w/ "L" bkt & SATA cable - v2 MB/LCD Overhead embedded XP	\$165 \$165	\$400 \$400
57-501237-800	Vector SSD - v2 W/L bkt & SATA cable embedded XP	\$205	\$400
57-501090-850	Vector SSD - v3 MB LCD Overhead embedded XP	\$205	\$400
57-501097-800	Vector SSD - v3 MB CRT Overhead embedded XP	\$205	\$400
57-501138-800	Vector SSD - v4 embedded XP	\$215	\$400
57-500347-810	Vector Scoring Computer LCD Lowers	\$1,500	No Preship
57-500348-810	Vector Scoring Computer Keypad Lowers	\$1,500	No Preship
57-863548-800	Vector HD Display Controller	\$850	\$1,475
57-501128-800	HD Display Controller (Blue/Black) Power Supply	\$75	\$200
57-500818-800	RS 232/485 Converter	\$120	\$120
57-500700-800	Vector VGA Adapter Module	\$100	\$200
37-300700-600	Vector VGA Adapter Module	φ100 [ΨΖΟ
ameworx Scorer As	semblies		
57-300044-810	FW I/O PCB (1995-2001)	\$135	\$40
57-300671-800	FW I/O PCB (2001+ w/lane ID Switch)	\$159	\$40
57-300106-810	FW Console Video PCB	\$135	\$40
57-861167-810	FW Remote Video PCB	\$135	\$40
57-301081-800	FW Remote Video PCB 2002+	\$135	\$50
57-300160-800	FW Primary Power Supply Assy	\$150	\$15
57-300278-800	F/X Secondary Power Supply	\$125	\$20
57-300392-810	FW 3Com Lan Card (Scorer)	\$53	\$20
57-300391-800	FW 486 CPU PCB w/16MB Ram	\$335	\$1,20
57-300164-810	FW Console Audio PCB (Standard)	\$105	\$20
57-300164-820	FW Console Audio PCB (Modified)	\$105	\$20
57-300195-810	FW Console Control PCB	\$105	\$20
57-300193-810	FW Console Option PCB (Except LCD Flatscreen)	\$86	\$20 \$20
57-300249-800	FW Console Option PCB LCD Flatscreen)	\$86	\$20
	FW Microtouch Controller		
57-300377-800 57-300815-800	FW Touchworx Power Supply PCB (In Brick)	\$200 \$74	\$50 \$12
	FW Touch Control Unit (Brick)	\$325	\$90
57-300856-800			
57-300368-800	FW Sound Card PCB	\$125	\$25
57-300478-810	FW CMOS Maintenance PCB	\$75	\$10
57-300178-810	FW Pinsetter I/O PCB Only	\$118	\$25
57-300199-810	FW HDLC Converter PCB (Pinsetter Interface Add-On)	\$100	\$20
57-300554-810	FW HDLC Pinsetter Interface PCB	\$80	\$50
57-300565-810	FW Pinsetter Interface Box (GS Single Board)	\$100	No Preshi
57-860950-810	FW Pinsetter Interface Box Assy. (A-2)	\$175	No Preshi
57-860951-810	FW Pinsetter Interface Box Assy. (GS)	\$175	No Preshi
57-300557-800	FW Motherboard Pushbuton Relay	\$54	\$7
wer Monitor Video A	ssemblies - Frameworx, Vector		
57-300060-800	FW 15" LCD Replacement for CRT Monitor	\$591	\$78
57-300070-800	FW 15" LCD Touchscreen Replacement for CRT Monitor	\$663	\$91
57-861850-810	FW 13" LCD Flatscreen Touchscreen Monitor (Use w/Brick)	\$440	\$1,50
57-861892-800	FW 13" LCD Flatscreen Touchscreen Monitor (Use w/o Brick)	\$440	No Preshi
57-500242-800	Vector LCD Flatscreen Power Supply	\$100	\$40
57-500363-800	Vector LCD Flatscreen Console Control PCB	\$100	\$25
57-500312-810	Vector 13" LCD Flatscreen Touchscreen Monitor (Sanyo)	\$440	\$1,50
57-500413-810	Vector 13" LCD Flatscreen Touchscreen Monitor (Sarryo)	\$440	\$1,50 \$1,50
57-500476-800	Vector 13" LCD Flatscreen Touchscreen Monitor (Magic)	\$440	\$1,50 \$1,50
		\$440	
57-500718-800 57-501026-800	Vector 13" LCD Flatscreen Touchscreen Monitor (Magic w/bright)		\$1,50 \$1,50
57-501026-800	Vector 13" LCD Flatscreen Touchscreen Monitor (Magic w/bright) RoHS	\$440	\$1,50
57-300877-800	LCD Inverter PCB	\$50	\$5

Liecti onic Repair	Description	Lacitatige	гu
Part Number		Price	Price
leo Assemblies - Fra	ameworx, Vector		
57-500441-810	Vector Serial Communications Controller PCB	\$100	\$250
57-500454-800	Vector Bridging Tapoff Amplifier PCB	\$55	\$7
57-500469-800	Vector Triple Output Power Supply Assy	\$100	\$20
57-500847-810	Vector Big Box Direct I/F Assy	\$300	\$60
57-301187-800	FW LCD OH Interface PCB Assy	\$125	\$50
57-501000-800	FW LCD Interface PCB Assy	\$350	\$1,00
57-500921-810	AS80/90 LCD Interface PCB	\$100	\$25
57-500964-810	Octal VGA Converter Assy	\$300	\$75
ctor, Vector Plus, ar	nd Frameworx Center Management Systems Assy Front Des	sk and Back Office	
57-300183-800	FW Cms Handset PCB	\$90	\$15
57-300184-800	FW Cms Intercom/Handset	\$155	\$27
57-300361-800	FW Cash Drawer Adaptor PCB Assy	\$125	\$35
57-301174-810	Vector A/V Box Assy	\$209	\$50
57-300490-810	FW Cms A/V Box Assy.	\$209	\$75
57-300490-811	FW Cms A/V Box Transformer Assy	\$75	\$12
57-300487-810	FW Cms A/V Audio PCB	\$90	\$30
57-300080-800	FW Cms A/V Composite/RGB PCB (Analog)	\$75	\$25
57-300400-800	FW Cms Beep Speaker Assembly	\$80	\$20
57-861410-800	Cm Receipt Printer (220V) (White or Black)	\$335	\$96
57-863408-800	Cm Receipt Printer (110V) (White or Black)	\$335	\$96
57-863527-800 57-862079-800	CTS-2000 Receipt Printer BIXOLON SRP275-III W/ETHERNET Receipt Printer	\$315 \$315	\$50 \$98
57-863195-850	Elo Power Supply	\$75	\$15
57-863629-800	RF Amplifier	\$75	\$20
do Out Binsottor Ass	semblies - GS NXT / GSX 360 / StringPin		
47-143021-800	Slide Out GS NXT / GSX 300 / StringFill	\$925	\$1,22
47-142007-800	Slide Out, GSX 360 Controller	\$925	\$1,22
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47-143003-820	GS-NXT Motor Control PCB 200-220 VAC	\$213	\$32
47-143003-840	GS-NXT Motor Control PCB 380-400VAC	\$213	\$32
55-860064-800	StringPin, V1 Controller, Slide Out	\$395	No Presh
55-860072-800	StringPin, V2 Controller, Slide Out	\$925	\$1,22
55-143120-800	Boost ST, Slide Out	\$925	\$1,22
55-143008-830	StringPin High Voltage PCB 230V	\$182	\$26
55-143008-880	StringPin High Voltage PCB 380V	\$182	\$26
V Diversities Assessed	hlisa (Nav.Can)		
-X Pinsetter Assem	,		φ.z=
47-142666-800 47-142708-800	GS-X Nexgen LCD Display Assy	\$122 \$164	\$17 \$23
47-142708-800 47-142750-800	GS-X Nexgen ESD I/O PCB GS-X Rear Display Assy	\$164	\$23 \$65
47-142736-820	GS-X Nexgen CPU PCB	\$656	\$93
47-142736-620 47-142977-800	GS-X Nexgen to AS-90 Interface PCB	\$100	\$93 \$15
47-862852-810	GS-X Nexgen HV PCB (Mod)	\$417	\$59
	ectronics Assemblies		· -
47-142530-800	GS-98 Consolidated I/O PCB	\$270	No Presh
	GS-98 Consolidated CPU PCB - Indirect (Software Version 2.4)	\$340	No Preshi
47-142533-810 47-142533-820	GS-98 Consolidated CPU PCB - Direct (Software Version 3.0)	\$340	No Presh

Electronic Repair

Description

Exchange

Full

Electronic Repair Part Number	Description	Exchange Price	F Pri
ring Pin Assemblies			
57-500902-800	String Pinsetter Interface PCB 24-48V	\$150	\$3
57-500911-800	String Pinsetter Interface Assembly 24-48V	\$250	\$5
lefoul / Ball Detect / I	Electronic Triggering /Lightworx / Miscellaneous Assemblies		
57-500911-810	String Pinsetter Interface Assembly 5-15V	\$250	\$5
55-200775-800	SES String HV PCB Assy 208V 3 Phase	\$550	\$9
55-200752-800	SES String HV PCB Assy 400V 3 Phase	\$550	\$9
55-200753-800	SES String CPU PCB Assy	\$550	\$9
12-752400-810	Universal Electronic Trigger PCB	\$125	No Pres
12-752408-810	Universal Electronic Trigger PCB	\$80	No Pres
12-862585-810	Universal Diagnostic Trigger PCB	\$80	\$2
12-862890-800	Time Delay PCB	\$98	\$2
17-300237-800	ABW Control Center	\$250	\$
17-300226-800	PBW Automated Bumper Controller PCB	\$125	\$2
84-860803-800	PBW II Automated Bumper Controller ASSY	\$150	\$2
53-600191-800	Intellifoul Assy (replacement for 53-600045-800)	\$359	\$5
53-600190-800	Intellifoul PCB Programmed	\$225	\$3
53-600045-800	Tel-E-Foul - Assy	\$359	\$5
53-600023-800	Tel-E-Foul PCB Programmed	\$225	\$3
53-600173-800	S.S. Telefoul PCB	\$114	\$:
53-600177-800	Infrared Telefoul Assy - Narrow	\$96	\$4
53-600177-803	Infrared Telefoul Sensor Block	\$53	\$
53-600179-801	Infrared Telefoul PCB - Narrow	\$193	\$4
99-087140-800	Ball Detect Assy V2	\$59	\$
57-861237-800	Dual Output Ball Detect	\$106	\$:
84-200292-800	Lightworx Addressable Lane Module	\$55	\$
84-200330-800	Lightworx Control Center	\$275	\$6
anners & Pin/Ball Se	ensing Assemblies		
53-520927-800	Intellishield Controller Assy	\$285	\$4
53-520905-801	Intellishield Transmit PCB	\$75	\$
53-520905-802	Intellishield Receive PCB	\$75	\$
57-860408-800	CCD Processor Assembly (Software Version)	\$357	\$1,
57-860376-800	CCD Camera Tester No LCD Replacement	\$313	No Pres
57-860407-800 53-300188-800	CCD Camera Assembly 1ST/2ND Ball LED PCB	\$351 \$50	\$1,
33-300188-800	131/2ND Ball LED FOB	<u>j</u> \$30]	(
	nine Electronic Assemblies	, ,	
14-100129-800	A22 Injector Driver PCB	\$100	No Pres
14-100154-815	A22 Electrical Control Enclosure Assy 115V	\$895	No Pres
14-100154-830	A22 Electrical Control Enclosure Assy 230V	\$895	No Pres
14-100157-800	A22 Power Supply-Meanwell SP-500 Series	\$199	No Pres
14-100357-800	Keypad-Graphics User Interface (A22/Envoy)	\$139	No Pres
14-100176-800	A22 LCD Module	\$295	No Pres
14-100177-800	UPS Assy - GUI (A22/Envoy)	\$150	No Pres
14-100178-800	A22 Viper PC104 PCB - V2.3	\$295	No Pres
14-100179-800	A22 Inverter PCB	\$150	No Pres
14-100180-800	A22 Adapter PCB for Viper	\$150	No Pres
14-100181-800	A22 Ethernet PCB	\$150	No Pres
14-100285-815	A22 Regenerative Drive - 115V	\$317	No Pres
14-100285-830	A22 Regenerative Drive - 230V	\$317	No Pres
14-100362-800	A22 Graphical User Interface Assy (New Style: Software V1.03 or V2.0)	\$1,095	No Pres
14-100089-800	A22 Motor Controller PCB Assy	\$212	No Pres
14-100110-800	A22 Machine Controller PCB Assy (Software V0.33 or V1.01)	\$395	No Pres

Electronic Repair	Description	Exchange	Full
Part Number		Price	Price
14-100466-800	A22 Machine Controller PCB Assy (Software V1.01)	\$395	No Preship
14-100596-800	A22 Motor Controller PCB Assy 2	\$250	No Preship
14-100971-800	A22 Machine Controller PCB Assy 2	\$395	No Preship

nvoy Lane Machine Electronic Assemblies				
14-101843-800	S5 Envoy+ Tablet with Mounting Bracket and Cables	\$819	\$1,165	
14-101843-810	S6 Envoy+ Tablet with Mounting Bracket and Cables	\$839	\$1,185	
14-100750-810	Envoy Machine Controller PCB Assy	\$420	\$1,000	
14-100610-800	Envoy Motor Controller PCB Assy	\$212	\$600	
14-100775-810	Envoy Electrical Enclosure	\$895	\$2,500	
14-100822-800	Envoy Variable Speed Motor Control PCB Assy	\$425	\$425	
14-100177-800	UPS Assy - GUI (A22/Envoy)	\$150	\$400	
14-100583-800	Envoy Injector PCB Assy	\$100	\$600	
14-100842-810	Envoy Graphical User Interface (GUI)	\$1,095	\$5,000	
14-100857-810	Envoy Avantech PCB Assy	\$395	\$900	
14-100908-800	Envoy GUI Compact Flash V.3.05	\$195	\$400	
14-100934-800	Envoy Inverter-LCD	\$150	\$500	
14-100984-800ER	Envoy Inverter-LED	\$150	\$500	
14-100948-800	Envoy 24V/50A Output Power Supply Assy	\$750	\$900	

M	MAX Lane Machine Electronic Assemblies				
	14-101842-800	S5 MAX Tablet with Mount Bracket and Cables	\$819	\$1,165	
	14-101842-810	S6 MAX Tablet with Mount Bracket and Cables	\$839	\$1,185	
	14-101014-800	Max Electrical Enclosure	\$995	\$2,500	
	14-101102-800	MAX Lane Machine Controller PCB	\$450	\$1,130	
	14-101610-800	MAX Motor Controller PCB	\$335	\$710	

	While Supplies Last			
57-500316	-810 Vector TV-Only Monitor PCB	\$125		
57-500291	-800 Vector Overhead Display Interface PCB	\$150	\$300	
57-863574	-800 Samsung 40" LED Monitor	\$500	\$1,000	
57-863355	-801 Samsung 40" LCD Monitor	\$500	No Preship	
57-863582	-800 Samsung 32" LED Momitor	\$500	\$1,000	
57-863356	-801 Samsung 32" LCD Monitor	\$400	\$900	

Discontinued 04/01/2023

57-215213-810	Model "M" 5 Pin PCB Assy
57-215235-810	Model "S" Duckpin PCB Assy
57-215299-810	Model "P" 5 Pin PCB Assy
57-215299-811	Model "P" 5 Pin PCB Assy (Modified)
57-215587-810	Model "CA-1" 5 Pin PCB Assy
57-863033-800	Vector 40" NEC LCD4010 Monitor
57-863048-800	Vector 32" NEC LCD3210 Monitor

Discontinued 02/01/2023

57-863327-800	Vector 42" Olevia LCD Monitor			
57-863328-800	Vector 37" Olevia LCD Monitor			
57-863329-800	Vector 32" Olevia LCD Monitor			
47-142806-800	GS-92 Gamesetter CPU PCB			
47-142815-800	GS-92 Gamesetter I/O PCB			
47-142807-810	GS-92 Smart Shark CPU PCB			
47-142825-800	GS-92 Smart Shark Gamesetter I/O PCB			

Electronic Repair	Description	Exchange	Full
Part Number		Price	Price
47-172903-800	GS-92 Universal Common Box PCB		
47-162809-800	GS-92 High Voltage PCB		
47-162839-800	GS-92 Smart Shark High Voltage PCB		



SERVICE AND SUPPORT - Getting you up and running fast with Pre-Ship exchange, assembly exchange & assembly repair

Electronic Repair Center Assembly Traveler Form

Center Information Name	Ship To: Brunswick Bowling Products Electronic Repair Center				
Address	525 West Laketon Avenue Muskegon, MI 49441-2601				
City	tate Zip	email: erc@brunswickbowling.com Telephone: 231-725-3370 Fax: 231-725-4778			
Customer No. Install Date		Sent By			
Part Name Serial No Part No.					
Lanes AffectedOddEvenBoth MalfunctionConstantIntermittent - How often?					
	Lightning Strike / Power Surge				
	Failure Type (Check all that apply. Please be spe	cific.)			
Tablets / Consoles / Keypads / Bricks Broken screen No intercom audio to scorer No intercom audio to desk No communication to scorer Console will not reboot Hard drive failure No power No or wrong keyboard entry Local LAN failure Pinsetter Interface Pinsetter will not turn on Local LAN failure Foul Units Continuous foul Continuous buzzer No foul Additional Detail of Problem Observed:	A & A-2 Pinsetter No trigger, first ball No trigger, second ball Wrong time delay GS-Series Pinsetter Gamemaker / Gamesetter trouble code Solenoid malfunction Motor malfunction Pinball Wizard No Communication No Bumpers LCD Flat Screen Displays Broken bracket Broken touch screen Broken LCD display No video display No touch screen action No power Lane Machine GUI battery dead No communication No power to GUI Burnt traces on circuit board No forward No reverse No duster motor No buffer motor White screen issues	Scanners & Cameras — All LEDs lit (locked up) — No new pin solenoid operation — No foul signal — Failed to score — Incorrect score — No take data signals — Blurry pins — Trips circuit breaker — Impact damage — No video on tester — No power — Constant ball detect — No ball detect signal — No data from scanner — Unable to calibrate/align — Can't adjust gain/bias pots — No scanner start — Incorrect motor operation Hard Drives — Lock up / No Operation — Unable to Update — No Boot / Reboot			